

Vocollect VoiceLink®

The Next Generation of Enterprise Voice Applications

VoiceLink allows users to improve speed and accuracy in the DC by integrating voice-based applications with a wide range of standard and custom warehouse management systems.

With Vocollect VoiceLink, supervisors can monitor employees' activities in real time, alter assignments that are already in progress, generate and evaluate sophisticated reports, and effectively handle special situations by shifting workers and job priorities. Through a web interface that is accessible through any browser, DC managers and supervisors can react quickly to everyday exceptions and changes on the floor – ensuring their customers receive timely and complete order fulfillment.

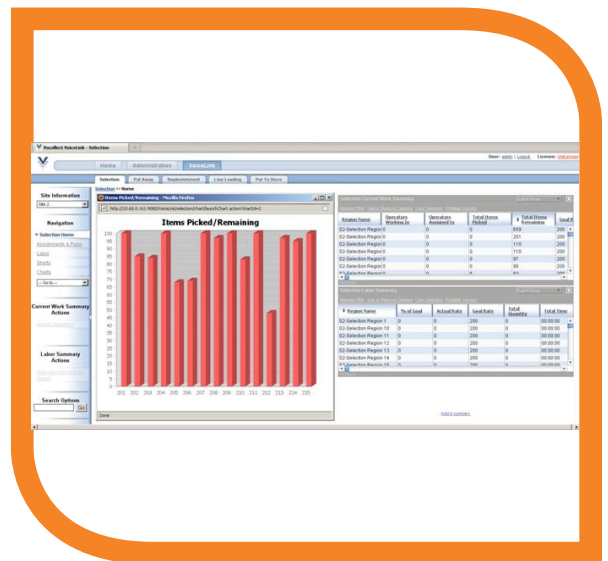
By leveraging the Vocollect Voice® Integration Platform, VoiceLink (beginning with the 3.0 release) helps you meet your company's unique business and IT needs. Its series of user-friendly screens and user-directed "administration," along with easy set-up and configuration, support your entire Enterprise, whether you are managing one site or multiple sites. VoiceLink's use of the Vocollect Voice Integration Platform lowers integration costs, improves configurability, and eases ongoing maintenance and upgrades.

Put Power at the Fingertips of Your DC Supervisors

- Focus on relevant and immediate work through a configurable home page
- Monitor DC activities in real time, from any web browser
- Track and resolve issues as they occur
- Update and adjust assignments in order to meet changing demand
- Analyze performance online or in printable and customizable reports
- Configure VoiceLink to meet your process needs

VoiceLink offers a full range of pre-built voice applications that can be configured to work within your processes and extend voice throughout your entire DC operations, including:

- Order Selection
- Put-To-Store
- Replenishment
- Transfers
- Put-Away
- Line-Loading



Delivering Hands-Free and Task-Focused Performance

Vocollect VoiceDirect® provides customers with complete voice process control through a real-time interface that connects with any commercial or homegrown WMS or host system, without any need for middleware. With VoiceDirect, Vocollect provides all the power of Vocollect Voice and extends that value by integrating directly with a host system so information can be exchanged directly to the worker in real time.

Today Vocollect offers VoiceDirect direct integration with many leading WMS providers, including: RedPrairie, Manhattan Associates, HighJump Software, Infor, Aquitec, IMI, Retalix/OMI, Produce Pro, and AFS, just to name a few. VoiceDirect has also been deployed with homegrown and legacy applications around the world, all providing real-time communication.

VoiceDirect supports all of the voice applications included with VoiceLink and more:

- Order Selection
- Put-To-Store
- Replenishment
- Transfers
- Put-Away
- Line-Loading
- Backstocking
- Cycle-Counting
- Receiving
- Inventory Control

Configurable and Customizable

VoiceLink and VoiceDirect provide easy configurability with thousands of tested options that allow you to adapt any Vocollect Voice application to meet your changing business process needs.

If you're interested in adding new functionality or applying voice to a unique business process, Vocollect provides a complete development environment and tool kit that is utilized by Vocollect Professional Services and an extensive channel of Vocollect Certified Partners to help you rapidly develop changes that are supported and maintained over the life of your implementation.

Vocollect VoiceLink - Minimum System Requirements	
Operating System	Database Support
Windows Server® 2008 64-bit and 2008 R2, 64-bit	Microsoft SQL Server® 2008 and 2008 R2
Windows Server 2008 64-bit and 2008 R2, 64-bit	Microsoft SQL Server 2005
Windows Server 2008, 32-bit	Microsoft SQL Server 2005
Windows Server 2008, 32-bit	Oracle® 10g
Windows Server 2003, 32-bit	Microsoft SQL Server 2005
Red Hat® Linux® v5 32-bit, 64-bit	Oracle 11g R2
VMWare ESX version 3.5 with Windows Server 2008, 32-bit	Microsoft SQL Server 2005
Web Browser	
Hardware and operating system specifications as required by the Microsoft Internet Explorer® or Mozilla Firefox® browser installed.	
Microsoft Internet Explorer v6 or newer, with JavaScript enabled	
Mozilla Firefox v3.5.8 or newer, with JavaScript enabled	
VoiceDirect System Requirements	
Supports integration with any WMS, Legacy Host or ERP	
VoiceLink and VoiceDirect Supported Languages	
- Danish	- Japanese
- Dutch	- Korean
- English, UK	- Portuguese, Brazil
- English, US	- Simplified Chinese
- Finnish	- Spanish, Latin America
- French	- Swedish



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About Vocollect

Vocollect, a business unit of Intermec, is the number one provider of voice solutions for mobile workers worldwide, helping customers achieve a higher level of business performance through voice. Every day Vocollect enables over 300,000 workers worldwide to distribute more than \$3.5 billion dollars' worth of goods from distribution centers and warehouses to customer locations. A global team of over 2,000 supply chain reseller and channel partner experts supports Vocollect Voice offerings in 60 countries and in over 35 languages. Vocollect's VoiceWorld Suite integrates with all major WMS and ERP systems, including SAP, and supports the industry's leading mobile device solutions.

For more information, visit www.vocollect.com